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June 10, 2014

Robbie L. Johnson
Overall Pest Services LLC
PO Box 154131
Irving, Texas 75015

Dear Valued Customer:

I am pleased to announce that we at Overall Pest Services have recently acquired Alert Pest Solutions from Bryan and Dawn Kelley. Overall Pest Services, like Alert Pest Solutions, is a family owned business committed to personalized, quality service.

I have known Bryan for over ten years and he worked for me for five years at a previous pest control company. Bryan called me a couple of months back sharing that he needed to spend more time caring for his aging parents and he was interested in finding someone that would take care of his customers while carrying on the goodwill he has built with Alert Pest Solutions. We both share many of the same customer service philosophies and approach to service delivery, which made this acquisition the perfect fit.

Bryan will be calling to notify each of you of the acquisition. I have worked closely with Bryan and will continue to work together over the next 90 days taking the necessary steps to ensure a smooth transition. **There will be no change to your service or price.**

I want to assure you that when Overall Pest Services comes to your home or business you will be treated with respect, honesty, and receive quality pest control services. As the owner and service technician, I have 25 years of pest control experience and I am licensed by the State of Texas in Pest, Termite, Weed, Lawn, Ornamental and Commodity fumigation for both Residential and Commercial.

I look forward to meeting each of you and to continuing the quality service you have come to expect. Thank you for the opportunity to earn your trust. Please feel free to call me with any questions or pest problems you may have. You can reach me at the phone number above or by using the phone number you used previously.

Sincerely,

Robbie L. Johnson